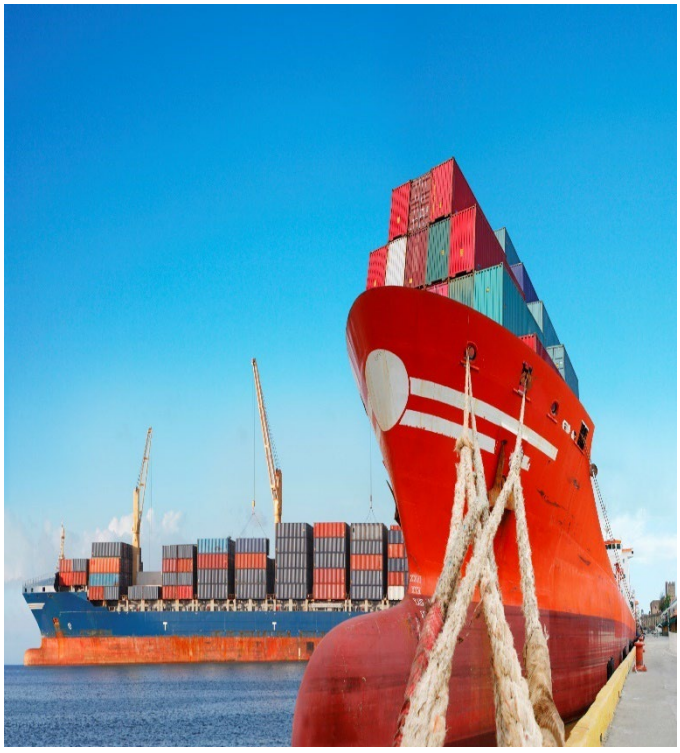
SONIGO
Quality Worldwide Moving

סוניגו אריזות, הובלות ומשלוחים בינלאומיים בע"מ
Sonigo International Shipping Packing & Moving LTD.
www.sonigo.com





A Guide for Shipping to Israel

Prepared by Sonigo International

in conjunction with Mark Lawson
Rainier Overseas Movers, Inc.

Contents

Sonigo International Mission Statement 1

Choosing a Moving Company 2-2

Getting an Estimate 2-3

Liftvans vs Containers 4

Liftvans 4-4

Containers 5-6

Container Sizes 6

Types of Services 7-7

Before the Move 8

Packing 9

Packing Musts: 9

Do Not Ship 10

Packing Tips: 10

Box Sizes and Uses: 11

New Purchases 12

Insurance 13

Customer's Inventory 14

Move Day 15-16

Service from Door 15-15

Service from Warehouse 17

After the Move 17-17

Shipment in Transit 18

Israel – Before Your Shipment Arrives 19

Israel – Arrival of Your Shipment *20*

Port Fees and Handling Charges/Taxes *20-20*

Possible Additional Charges *21-21*

Delivery Day *23*

Additional Services: *24-23*

After Delivery *25*

Summary *26*

Appendix *25*

Import Duties and Rights in Israel *27*

Oleh Hadash *27*

Benefits *27-26*

Notable Exceptions to Tax Free Imports: *28*

Importing a Car as an Oleh Hadash *28*

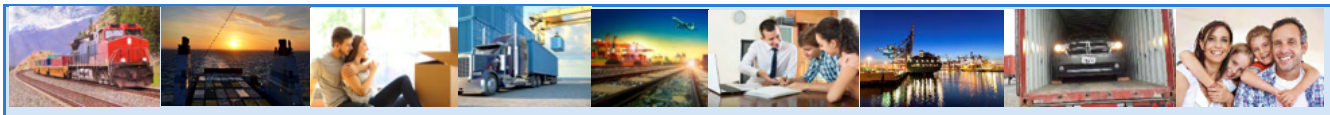
Katin Hozer, Ezrach Oleh *28*

Toshav Hozer (Outside of Israel More Than Two Years) *29*

Israeli Citizens *29*

Tourists ..... ***Error! Bookmark not defined.***

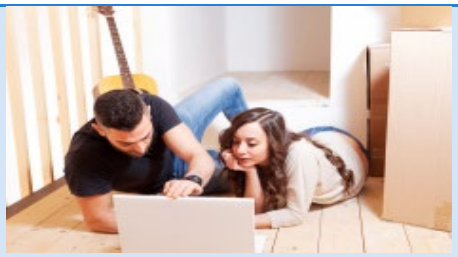
Glossary of Terms *29-30*



Sonigo International: Mission Statement

Sonigo International continually strives to offer its clients a cost-effective professional moving experience consistent with its ongoing commitment to excellence. This commitment begins with a client's first contact to our office and continues throughout the course of their move. Our professional estimators, local dispatchers, moving crews, move coordinators, and customer service representatives work tirelessly together to ensure a smooth relocation and provide invaluable client support until all goods have been safely delivered overseas.

Our employees and subcontractors are handpicked and professionally trained to provide the highest quality household goods transportation services in the industry. Sonigo's management team is imbued with a strong moral and ethical background and inspire employees to conduct their business in a manner that reflects these high standards. The entire Sonigo staff is committed to satisfying and exceeding clients' expectations. We sincerely hope you will have the opportunity to experience what has made Sonigo a leader in our industry since 1986.



Choosing a Moving Company

Whether you are making Aliyah, returning home, or simply going to Israel for an extended stay, you know that many important decisions and preparations must be made before you leave. Certainly, among the most important of these decisions is choosing a reliable company to move your household goods. In considering moving companies, a proper evaluation should include the following criteria:

- ✓ ***Reputation of the Company***
- ✓ ***Experience with International Moving (specifically to Israel)***
- ✓ ***Price***
- ✓ ***Quality of Services Provided***

Since 1986, Sonigo International has moved well over 15,000 families to Israel. Our nationwide network of movers, serving virtually every metropolitan area in the country, are expert wrappers, packers and craters with a long history of successful shipments to Israel as well as other international destinations. The scope of our Door-to-Door services encompasses every detail of your move, including packing, pickup from your home, inland and overseas transportation, customs clearance, and delivery to your home in Israel. We also work with several marine insurance carriers and can offer a variety of policies to best suit your needs. All our service providers - including our movers, truckers, shipping lines, and customs/delivery agents - are chosen carefully and closely monitored to ensure you receive the utmost in expertise and professionalism.

At Sonigo International, we offer an American-style service, honest and helpful information, and close personal contact throughout the course of your move. We provide relocation services for many corporations, government and religious organizations, volunteer groups, families, and individuals as well.

Sonigo's staff, including our Israel managers, Shmuel Mantinband and Adam Perlman, are dedicated to ensuring your move goes as smoothly as possible. We have designed this guide to answer many frequently asked questions as well as to give a general overview of the entire shipping process.

Sonigo International looks forward to helping make your move to Israel successful and trouble-free.



Getting an Estimate

The first step in choosing a company to handle your move to Israel is obtaining an estimate. Getting a feel for the size and weight of the goods you expect to ship as well as knowing your specific needs will allow us to put together our best pricing which, will help you budget for your move. Furthermore, the estimate will let our team know how to best prepare for your move, and enable us to handle the job as efficiently and as professionally as possible.

To set up an estimate with Sonigo, please call: – 1-516-243-1788 from the USA or +44-141-536-0453 from the UK or email us at adam@sonigo.com or go to our website (https://www.sonigo.com/) and provide us with:

- ***Your full name***
- ***Your home address or address where your goods are stored***
- ***Your best contact phone numbers and e-mail addresses***
- ***Your preferred dates and times to meet with one of our estimators***

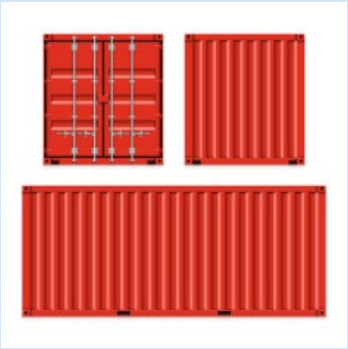
We will then arrange for a representative of our local moving company to come to your home to take a look at what you intend to ship and prepare a report using a standardized table of measurements. All goods currently at your home, but will be purchased or added later, should also be mentioned the estimate so they can also be included in this report.

Once the report is complete, it will be sent to Sonigo, and we will contact you to review the results, discuss your options and costs and answer your questions. Afterwards, a written confirmation will be sent.

Remember: The visual survey and estimate are free and involve no obligation on your part to utilize our services.



Liftvans vs Containers

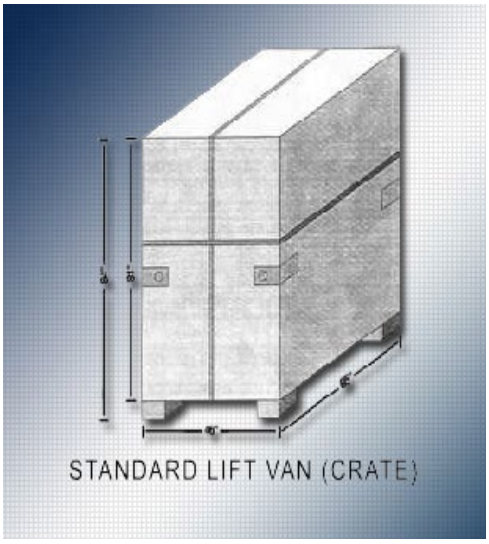


There are two ways to ship your goods to Israel:

- ***Liftvans – Better for smaller shipments (generally under 850 cubic feet)***
- ***Containers – Better for larger shipments***

Liftvans

A liftvan is a plywood crate built specifically for international shipments. A standard liftvan is approximately 200 cubic feet (87" high x 87"x long x 48" wide), though liftvans can be made to fit any sized shipment.



Rates for liftvan shipments are charged per cubic feet and are generally based on the following factors:

- ***Where you live in the U.S.***
- ***The weight and volume of your shipment***
- ***Where you live in Israel***

Unless otherwise noted, our minimum shipment size is 100 cubic feet.

Volume of your shipment, and therefore, final charges, are determined based on the <u>OUTSIDE</u> measurements of the liftvans INCLUDING the pallet on which the crate sits.

When in liftvans, Sonigo can offer you one free month of storage both in the United States and in Israel. If further storage is needed, Sonigo can arrange this at very reasonable rates. Goods will remain in the liftvans while in storage and will not require additional handling.

Containers

If your shipment is large enough (generally over 850 cubic feet), it may be more cost effective to ship in a container. Containers are large metal boxes that are loaded onto steamships for international transit.



Advantages to choosing containers vs. liftvans are:

- ✓ ***The price per cubic foot will be less***
- ✓ ***You will have more control over ports used***
- ✓ ***Transit time will be quicker***

Note: The main disadvantage of containers is that of storage. Since the steamship lines own the containers, we cannot hold on to them for more than approximately four days in either the US or in Israel without incurring additional charges. If you are shipping a full container, you must be able to ship and receive your container right away. You will also be responsible for charges associated with the container (and the chassis it sits on) if steamship/port terminal schedules require holding onto the container longer than four days on either end. If storage is required, you will need to let us know in advance so we can evaluate your best options.

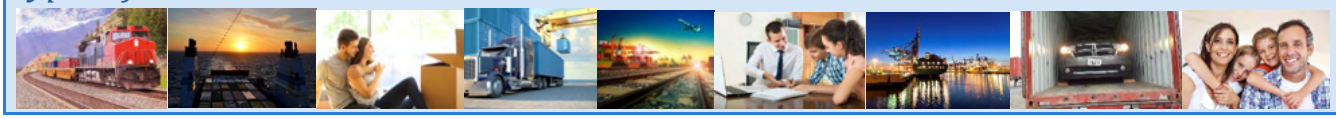
Container Sizes

CONTAINER SIZE	20' Dry Standard	40' Dry Standard	40' Hi-Cube
			
INNER DIMENSIONS	Length: 5.97 meters 19'7" Height: 2.26 meters 7'5" Width: 2.34 meters 7'8"	Length:12.07 meters 39'7" Height: 2.39 meters 7'10" Width: 2.34 meters 7'8"	Length:12.07 meters 39'7" Height: 2.67 meters 8'10" Width: 2.34 meters 7'8"
CUBIC CAPACITY	31.1 cbm; 1100 cft	62.3 cbm; 2200 cft	70.8 cbm; 2500 cft
DOOR OPENING	Height: 2.159 meters 7'1" Width: 2.34 meters 7'8"	Height: 2.29 meters 7'6" Width: 2.34 meters 7'8"	Height: 2.59 meters 8'6" Width: 2.34 meters 7"8"
OUTER DIMENSIONS	Length: 6.096 meters 20'0" Height: 2.438 meters 8'0" Width: 2.438 meters 8'0"	Length:12.19 meters 40'0" Height: 2.59 meters 8'6" Width: 2.438 meters 8'0"	Length: 12.19 meters 40'0" Height: 2.896 meters 9'6" Width: 2.438 meters 8'0"

cbm = cubic meter; cft = cubic feet

Rates for containers are usually quoted in flat amounts but may also vary based on the actual weight and volume of your shipment – It is important to clarify this when you receive your quote.

Types of Services



The rates you receive from Sonigo will be for the services you request.

Door-to-Door rates will include the following:

1. ***Pre-packing and wrapping furniture at your home***
2. ***Pick up from your home and preparation of a professional inventory***
3. ***Loading goods into liftvans (unless you have an exclusive container)***
4. ***Consolidation prior to shipping***
5. ***Loading goods into a steamship container***
6. ***Delivery to port***
7. ***Payment of all ocean freight charges***
8. ***Customs clearance in Israel (excluding port handling charges/taxes & duties)***
9. ***Delivery to residence within 50 miles of port of entry – up to 2nd floor (normal access)***

Door-to-Port rates include items 1-7
Warehouse-to-Door rates (household goods are brought to our agent's warehouse) include items 3-9
Warehouse-to-Port rates include items 3-7.

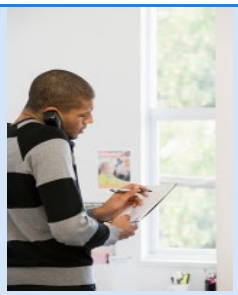
Note: When obtaining rates from a freight forwarding company, it is extremely important to find out what the rates do not include, as you will sometimes be surprised by hidden costs.

At Sonigo, our rates are straightforward and include everything as already outlined above. There are, however, some costs which these rates will not include. They are as follows:

- ✓ ***Insurance, which is billed separately based on a percentage of the value of your shipment as per your declaration.***
- ✓ ***Port handling charges and taxes – for a breakdown of these charges, see pg. 21***
- ✓ ***Duties (meches)***
- ✓ ***Extra services – Such as delivery beyond 50-mile radius of port of entry, long carries (more than 75 feet from truck to entry door of residence), stairs above 2 floors without an elevator, special documents if needed, hoisting, outside elevator, shuttles, parking permit, piano/heavy item handling, furniture reassembly, carpenter services, storage and demurrage).***

Generally, Sonigo will outline these additional charges (if they apply) in your quote so you will know exactly what to expect before hiring our services.

Before the Move



You will need to consider the following tasks before your move:

- ✓ ***Set your pick-up date with Sonigo – Generally figure 1 day for liftvan shipments; 1-2 days for 20ft Containers; 2-3 days for 40ft containers.***

Note: We recommend setting this date at least three to four weeks (or even longer) before your move – ESPECIALLY IN SUMMER AND ESPECIALLY FOR END OF MONTH MOVES.

- ✓ ***Get boxes from our local agent if you intend to pack non-breakables (may be charge for this service.)***
- ✓ ***Make purchases and coordinate delivery of these items with vendors, Sonigo and our local agent.***
- ✓ ***Prepare your insurance list as well as customs forms and other paperwork provided by Sonigo.***
- ✓ ***Make sure you are familiar with your Israeli customs duties rights as well as any restrictions regarding importation of your household goods into Israel. If you are not completely certain, Sonigo can always put you in touch with our agent in Israel who will be happy to answer your questions or at least point you in the right direction.***
- ✓ ***Create your Israeli Customs list (if you are packing your own – or some of your own – belongings).***
- ✓ ***Organize your home so it will be easy to tell the movers what they need to pack and take.***
- ✓ ***Make note of any items you do not want the movers to pack and load. You can use stickers, sticky notes or something similar or place these items in a "No Go Zone".***



Packing

Generally, Sonigo will provide you with full packing services, but in some cases, you might be packing your own non-breakable items. These items would include:

- ✓ ***Books/Files/Papers***
- ✓ ***CDs/Records***
- ✓ ***Clothing***
- ✓ ***Towels/Linens***
- ✓ ***Toys/Games***
- ✓ ***Pots/Pans/Plastic ware***
- ✓ ***Other non-fragile items***

Cartons for this packing can be picked up from our local agents.

Note: Sonigo will always wrap furniture and pack all breakable items – Dishes, glassware, mirrors, pictures, ceramics, electronics and other fragile items. This must be done to ensure these items can be insured for breakage.

Packing Musts:

- ✓ ***Identify contents of all cartons on the carton itself.***
- ✓ ***Keep an ongoing list of contents of boxes you have packed.***
- ✓ ***Do not pack fragile or breakable items.***
- ✓ ***Cushion the top and bottom of each carton with crushed paper, soft items, etc.***
- ✓ ***Don't make cartons too heavy – Rule of Thumb: If you can carry the box fairly easily, it is probably OK.***
- ✓ ***Use ample tape in closing boxes.***
- ✓ ***Remove fuel from power tools.***
- ✓ ***If you insist on shipping liquids, double wrap in plastic.***

Do Not Ship

- Liquid Bleach or Ammonia
- Important Papers/Documents
- Live Plants, Soil or Seeds or other organic items
- Slot Machines/Casino-style Games
- Drugs or illegal substances
- Jewelry
- Opened Bottles
- Cameras/video cameras
- Taxidermy (including horns)
- Car Parts
- Anything flammable or combustible
- Anything Explosive including fireworks and pyrotechnics
- Aerosols
- Firearms or other Weapons
- Electric bicycles, electric scooters, or other motorized riding toys, and **helmets**

Note: If you are unsure whether it is legal and/or advisable to include something in your shipment, please contact your nearest Israeli consulate or Aliyah center. Your Sonigo representative can also put you in touch with our agent in Israel who can advise appropriately.

Packing Tips:

- ✓ ***Large, framed artwork/prints and furniture will be wrapped by the movers, but it might be a good idea to disassemble certain furniture pieces in order to save space and reduce the likelihood of damage. When disassembling an item, remember to put nuts and bolts, screws, etc. in a place where you can easily find them later. It is also a good idea to take a picture <u>BEFORE</u> dismantling, so you will have a reminder of how it should look when you are putting it back together. Framed artwork/prints must be taken off the wall for the movers.***
- ✓ ***Pack sleeping bags, sheets, towels, pillows, etc. in plastic bags, so these bundles can be stuffed in empty spaces created by oddly shaped items.***
- ✓ ***Pack all dresser drawers, cabinets, etc. with light, soft, bulky items such as stuffed animals, towels, pillows, bedding, light bulky clothing, etc. - do not compromise the condition of furniture pieces or items placed inside them simply to save space.***

✓ ***Pack cartons tightly so items will not shift during transit.***



Box Sizes and Uses:

- **Small:** 1.5cft, 12"x12"x17" high – Good for packing books, tools, CDs, DVDs canned goods, and other small, heavy items.



- **Medium:** 3.1cft, 18"x18"x18" high – Good for packing pots, pans, mixing bowls, small kitchen appliances, kitchen utensils, shoes, boots, purses, large photo albums, linens, and small lamp shades.



- **Large:** 4.5cft, 18"x18"x24" high – Good for packing pillows, bedding, blankets, all types of folded and hanging clothes, pictures, odd-shaped toys, large pots, and other miscellaneous large bulky items.



- **Wardrobe:** 8cft 20"x18"x48.8" high – For hanging clothing only. Not normally used in international moves. Sometimes, lay-down wardrobes can be substituted.



- **Dish Pack:** 5.6cft, 18"x18"x30" high – Used for packing china, fragile glass, lamps, dishes, stemware, pictures, art objects, and other breakable items.

Note: Breakable items loaded into dish packs will normally be packed only by our professional movers, except in cases where customers bring their household goods directly to our agent's warehouse. If you pack your own breakables, we recommend you double box, wrap, or cushion these items with paper, bubble wrap, clothes, towels, etc. For insurance purposes, it is a good idea to open these boxes for our agent's inspection when you bring them to their warehouse. Otherwise, they will be inventoried as "packed by owner" cartons and will not be insured for breakage.

New Purchases





Many of our customers take advantage of tax benefits offered by the Israeli government to new immigrants (Olim) and returning Israelis (Toshavim Chozrim) by purchasing and shipping new furniture, electronics and appliances. Because these purchases are being made for overseas use, most states in the US will allow you to purchase these items without paying state sales tax. Sonigo International can provide a tax exemption letter which many stores will accept.

If you are purchasing appliances or other electronics, keep in mind that Israel is a 220-volt 50 HZ country. You will want to make sure the items you buy will work when plugged in at your new home. Sonigo International is happy to provide you with contact information for stores that specialize in Israeli compliant electronics.

For customers without duty-free rights or for those who are shipping items which are not considered duty-free, the Israeli government may offer a discounted duty to be paid if the items are manufactured in the USA and providing that the following is printed on the invoice for the item(s) being imported:

I, the undersigned, hereby declare that unless otherwise indicated, the goods covered by this document fully comply with the rules of origin and the other provisions of the Agreement on the Establishment of a Free Trade Area between the Government of Israel and the Government of the United States of America.

( ) The Exporter (whether the exporter is the producer or not)

( ) The Producer (is not the exporter)

Tax identification: _____ ***Name:*** _____ ***Title:*** _____

E-Mail:_____ ***Signature:*** _____

New purchases should be delivered directly to our local warehouse. Our agents will receive, inventory, and store these purchases for up to one month prior to your move at no additional cost. You may also come to the warehouse to see your purchases.

Note: Opening boxes at the warehouse is strongly discouraged and will likely void your insurance and/or warranty you may have purchased for these items.

Depending on where you live in the US, it might make sense to have your new purchases delivered to one of our port warehouses, rather than locally, in order to save on shipping costs. Before purchasing new items, check with a Sonigo representative to review your options.

Note: We must be notified in advance of any new purchases which will be shipped to our warehouse. All deliveries should be clearly marked with your name. It is your responsibility to make sure all new purchases are received before your shipment leaves our warehouse.



Insurance

To protect yourself against potential loss and damage to your shipment in route to Israel, it is highly recommended that your goods are covered by insurance. Sonigo International can provide you with marine insurance coverage through reputable companies which insure shipments from door to door.

Around the time of pick up, you will be responsible for filling out a valued inventory list for insurance which will be provided by Sonigo. On this form, you will identify the items you are shipping and assign appropriate replacement values for these items.

> ***Note: The insurance company requires that you declare values for your ENTIRE shipment. These declared values should reflect REPLACEMENT costs in Israel. Undervaluing your shipment will lead to problems with reimbursements in claims situations.***

Once you have calculated the total value of your shipment, multiply this amount by the insurance rate you received from Sonigo, and this will give you the final insurance premium to be paid. When the form is complete, you will send it to Sonigo and your insurance policy will be processed. Once issued, the policy will be sent to you by e-mail along with all relevant terms and claims information.

Your policy will cover your shipment for any loss and/or damage incurred from the time Sonigo takes possession of your goods until they are delivered to your home in Israel. Insurance coverage for those customers receiving port-only service terminates when the goods are picked up from the bonded port facility in Israel. In this instance, all damage and loss must be recorded prior to taking the shipment from the port facility.

For more information regarding the specifics of insurance coverage, please consult with a Sonigo representative.

Customer's Inventory



The last step in preparation for your move is to create an inventory list for Israeli customs of all items you have packed yourself (if you have done so). This inventory need not adhere to a standard format but should clearly detail the complete contents of the boxes you have packed.

You do not need to itemize **EVERY INDIVIDUAL ITEM** you are shipping, but you should be careful to individually list:

- ✓ ***Electronics and Appliances (should indicate make, model, and serial number)***
- ✓ ***Musical Instruments***
- ✓ ***Sporting and Exercise Equipment***
- ✓ ***Carpets (should indicate sizes)***
- ✓ ***Anything for use outside of the house (e.g., barbecue grills, storage sheds, etc.)***

Most other items can be listed by categories such as clothing, books, toys, kitchen utensils, pictures, decorations, CDs, DVDs, linens, housewares, etc.

Note: Your movers will be creating a professional packing list on move day, but they will not include the contents of any customer-sealed boxes. Therefore, if the movers do not pack your entire shipment, use of their inventory will be insufficient in clearing your shipment through customs, and this could result in additional fees and delays in Israel if you do not also provide an inventory list detailing the contents of the cartons you have packed.

When your inventory is complete, send a copy to Sonigo.



Move Day

Service from Door

On the day of your move, our crew will arrive at your residence with a container or moving trailer and all packing materials required to complete your job.





The movers will wrap all furniture using international grade padding.





All glasses, dishware, China, crystal, stemware, ceramics, porcelain, pictures, mirrors etc. will be wrapped in paper and packed into special protective cartons.





Our agents use skilled professional packers who will take great care in disassembling, packing, wrapping, and loading your goods to protect against the many rigors of international transport.

As they pack, the movers will create an inventory list of every item taken from your home. Numbered stickers will be attached to each item or carton and all respective numbers will be recorded on an inventory sheet. After the move, you will be given a copy of this inventory which you will use in Israel to check items off as they are delivered to ensure everything arrives intact to your new home.






Many agents bring the actual liftvans to residence and will load them there. This allows you a great opportunity to see first-hand the strategic packing required to load a liftvan as tightly as possible. If they are not brought to your residence, you are welcome to make arrangements with the crew chief to be present at the warehouse when the liftvans are loaded.

Unless it is not possible logistically, we prefer to load containers at residence.



After your liftvans or container are fully loaded, they will be shut and sealed. They will not be opened again until they reach your residence in Israel (unless, of course, there is a formal US or Israeli Customs Exam – more on that later). If you have not filled your container, a bulkhead (wall) will be built at the back of the container to brace everything in.




After crating is complete, the liftvans will be banded, stenciled, weighed, and measured. Multiplying the outside width, length, and height of the liftvans will give us the final volume. As soon as these dimensions are known, you will be notified of the cubic footage and final charges for your shipment.

Service from Warehouse



Protocol for warehouse-only shipments is very similar to door-to-door shipments as discussed above. To arrange a warehouse drop-off, you will need to contact our local agent in advance to set a date to bring your goods to their facility. When you arrive, your goods will be unloaded from your vehicle. Our movers will make sure all goods are packed and wrapped appropriately for international transport and will attach a numbered sticker to each piece. The shipment will then be inventoried, and you will receive a copy of this inventory list before you leave. If you wish to be present when the liftvans are loaded, you will need to make these arrangements in advance with our local agent.



After the Move

Once your liftvans have been measured or your full container has been sealed and weighed, and your insurance forms have been received, Sonigo will process your invoice detailing all charges for your shipment. Your invoice will be e-mailed to you and can also be faxed and/or mailed upon request. Sonigo requests a partial payment before departure of your shipment – usually around 50% of the total invoice. If you will be departing for Israel before your shipment is fully crated, or before your insurance forms are complete, a Sonigo representative can assist you in estimating your final charges. Payment must be in US dollars and can be made by:

- ***Cashier's/Certified/Personal Check***
- ***Money Order***
- ***Bank/Wire Transfer***
- ***Visa or MasterCard and Paypal (with a 2.85% service charge)***

Note: All charges must be paid in full before delivery can be made to your home in Israel

Shipment in Transit





Regardless of payment status, your liftvans will be waterproofed, stenciled, secured with metal banding and transported to one of our port consolidation warehouses (Baltimore, Chicago, Boston, New York, Miami, Houston, Oakland or Los Angeles). Any purchases, such as appliances, which were initially shipped to our port agent's warehouse, will be matched up at this time with the rest of your household goods. Your liftvans will then wait at this port facility until Sonigo has enough freight to fill a consolidated container.



Once containers are loaded and sealed, they are trucked and/or railed to the final port of departure. Upon the vessel's arrival to port, your container will be loaded on deck and soon after, begin its roughly 3.5 – 8 week voyage to Israel.

Note: Total Door-to-Door transit time is generally 4 – 9 weeks from most origins, 6 – 13 weeks from the West Coast. As previously mentioned, consolidated container shipments may take longer as we must wait until we have enough cargo. If timing is important, please let us recommend alternative shipping arrangements. Please consult with your Sonigo representative to meet your scheduling needs. When possible, we will attempt to make the appropriate arrangements to meet your requests.

Note: Although not common, containers are occasionally stopped by US Customs for an exam. Please note that Customs Exams can delay departure, and costs associated with these exams will be billed to you. US Customs exams are most common at the Port of Long Beach/Los Angeles in California.

Sonigo will handle all paperwork, and documentation to ensure smooth handling of your shipment, as well as track its progress while in transit. For status updates, simply call or e-mail your Sonigo representative.

Sonigo will forward all required documents and insurance paperwork to our agent in Israel, Sonigo Intl., who will contact you to prepare your file for customs clearance in Israel.



Israel – Before Your Shipment Arrives



Prior to the arrival of your shipment in Israel, you will be contacted by our Israeli agent, Sonigo Intl. Sonigo, based in Ashdod, has been in the international shipping and customs clearance business since 1979. Sonigo's import department will make every effort to ensure a quick and hassle-free clearance and delivery of your shipment.

Note: You do not need to wait for a representative from Sonigo to contact you. Please feel free to call them upon your arrival to Israel and receive more immediate status reports. Best contacts are:

By phone: (08) 611-1207 – Sonia; (08) 6111220 - Shmuel
By e-mail: *import11@sonigo.com; shmuel@sonigo.com*

If Sonigo is not aware of your shipment on first contact, please do not worry. Simply, leave your name and contact details with them and they will get back in touch with you as more information is known.

If you contracted for port-only service, Sonigo will notify you of your shipment's arrival with the expectation that you will arrange for your own customs clearance and delivery.

If you have contracted for Door-to-Door service, you will need to supply Sonigo with documents for customs clearance (e.g., passports, Teudat Oleh, receipts for new purchases, packing list, etc.), fill out Israeli customs paperwork, and pay any outstanding charges. This can be done by email in or Sonigo's main Ashdod Office.

You will also be asked to provide Sonigo Intl. with the following information:

- ***Location of the nearest parking facility to unload the moving van/container.***
- ***Distance from that space to the entrance of your building, including the number of up/down steps along the way.***
- ***Measurements of the heights and widths of all doors, elevators, hallways and any other entrances.***

After the paperwork is done, you need only await the arrival of your shipment.

Israel – Arrival of Your Shipment



When your shipment arrives in Israel a Sonigo representative will oversee offloading of the containers, and the un-stuffing of your crates (for less than container shipments). This representative will make sure your shipment is securely stored at a Customs bonded facility and cleared through customs.

Port Fees and Handling Charges/Taxes

During customs clearance proceedings, Sonigo will pay port charges and fees on your behalf.

Note: These charges are NOT included in your door-to-door rate from Sonigo, though the amounts will be advised to you in your quote. Payment of these charges can be made to Sonigo

Below is a breakdown of what you should expect to pay in Israel:

Port Handling Charges:

- ***Transmission Fee – Fee for the port authority to issue an arrival notice to consignee, stating expected arrival date of vessel.***
- ***Stevedoring – Fee paid to the port to offload steamship containers from vessels upon arrival.***
- ***Unstuffing Fee – Fee for the removal of liftvans out of the steamship containers***
- ***Delivery Order – Fee paid to port agent so that goods may be removed from port***
- ***Steamship Terminal Handling Charges – Fee paid to steamship line so that goods may be removed from port***
- ***Value Added Tax – Currently 17% of all the above charges – paid to Israeli government on all goods and services (can be avoided if charges are paid in advance in the US)***

Prices for port handling are as follows (rates are shown in approximate amounts in dollars but will be billed in NIS):

- ***Less than container shipment (Liftvans) – Approximately $.75/cft (minimum $150.00)***
- ***20ft Container – Approximately - $675.00***
- ***40ft Container – Approximately - $850.00***
- ***40ft Hi-Cube Container – Approximately $850.00***
- ***Cars – Approximately $675.00***

Possible Additional Charges (Israeli VAT will be added to all charges below):

- ***Customs inspection overseen by Sonigo:*** *Customs inspections are conducted at random in Israel and though they are not particularly common for household goods shipments from the US, they do occur periodically and charges for these inspections are paid by you, the owner of the goods. Standard additional charges for this are approximately* ***NIS 1500 – NIS 4500. Please note that these are estimated charges only - intensive inspections may involve additional costs.***
- ***Auto Handling/Customs Clearance handled by Sonigo*: NIS1650.**
- ***Storage at port:***

Note: The following charges are current as of the printing of this guide, but are occasionally amended, so actual charges at the time of your move may differ from the amounts below.

For Liftvans:

First 30 days free. After 30 days –Minimum NIS 350/ton/month+ VAT

For Containers:

Days	20ft Container	40ft Container
1-4	Free	Free
5	NIS 130.22/day	NIS 197.12/day
6-12	NIS 162.78/day	NIS 246.42/day
13-19	NIS 195.32/day	NIS 295.69/day
20 +	NIS 227.90/day	NIS 345.00/day

Note: Containers arriving to Haifa Port and transported by train to Ashdod receive only 2 free days of storage in Ashdod. The Storage Fee calculation for these containers begins on day 3 after arrival in Ashdod.

- ***Demurrage*** (rent paid to steamship line for holding onto container in or out of port) - $48.00 flat will be added to below charges:

Days	*20ft Container*	*40ft Container*
1-7	*Free*	*Free*
8-12	*US $26.40/day*	*US $49.20/day*
13-28	*US $36.00/day*	*US $82.80/day*
29 +	*US $40.80/day*	*US 114.00/day*

- ***Storage outside of port in Container*** *(demurrage will still apply):*

Container Size	*Trucking*	*Weekly Storage (or part thereof)*
20ft Container	*$140.00 + VAT*	*$120.00+VAT (+Demurrage per above)*
40ft Container	*$160.00 + VAT*	*$145.00+VAT (+Demurrage per above)*
40ft Hi-Cube Cntr.	*$160.00 + VAT*	*$155.00+VAT (+Demurrage per above)*

- ***Storage outside of port and outside of container at Sonigo's warehouse*** *(demurrage will not be charged after goods have been taken out of container and container has been returned to the port):*

Container Size	*Trucking + Warehouse Handling*	*Monthly Storage (or part thereof)*
20ft Container	*$550.00 + VAT*	*NIS 45/cubic meter + VAT*
40ft Container	*$850.00 + VAT*	*NIS 45/cubic meter + VAT*
40ft Hi-Cube Contr.	*$950.00 + VAT*	*NIS 45/cubic meter + VAT*

- ***Import duties*****:** As billed by Israeli Customs Authority

Note: Although both new Olim and returning Israelis (with Toshav Chozer rights) can bring most household items to Israel duty-free, some goods may still be subject to duty. If you do not have duty-free rights, you are advised to contact Sonigo Intl. who can let you know approximate duty percentages that must be paid on various items. Also, you should check with your local Shaliach, Israeli Consulate, or Embassy of Israel to find out what items in your shipment may be subject to duty and what the amounts of those duties may be.

Note: For customers who are considering shipping a car - Duties and taxes on cars are EXTREMELY high and restrictions are stringent. Before deciding to ship a car, it is important to check with the Israel Ministry of Transportation (www.mot.gov.il) as well as your local Shaliach and/or Israeli

Consulate or Embassy of Israel. Please also refer to the following link:
https://www.gov.il/he/Departments/Guides/personal_import_of_vehicles
https://www.gov.il/he/departments/guides/personal_import_of_vehicles_guide

Delivery Day



Once your shipment has been cleared through customs and everything has been paid in full, Sonigo Intl. will arrange for delivery to your home in Israel. On delivery day, you should meet the crew **at the truck** to witness the removal of the seal on your container or the opening of your liftvans. The movers will be prepared to provide the following services:

- ***Unloading goods from container or liftvans***
- ***Placing all items in appropriate rooms as requested***
- ***Unwrapping furniture and other large items***
- ***Removal of furniture debris (wrapping paper) – on day of delivery only***

The movers **WILL NOT** provide the following services:

- ***Unpacking cartons***
- ***Unpacking or installing appliances***
- ***Assembling furniture (movers will re-assemble used dining room/kitchen tables and simple beds)***

Note:

- ✓ ***When movers are delivering goods into your home, please make sure you have a copy of your original packing list.***
- ✓ ***You should assign a family member or friend to check items off the inventory list as they are being delivered into your home to ensure you receive your entire shipment.***
- ✓ ***Any missing items/noticeable damages must be noted on the inventory before movers depart.***

- ✓ ***These notes on the delivery documents will help facilitate insurance claims for missing/damaged items.***
- ✓ ***The insurance company will not consider a claim for missing items if these items are not noted as missing at time of delivery.***
- ✓ ***The movers will take the signed delivery documents with them to send to Sonigo – a copy for your files can be forwarded upon request.***

Additional Services:

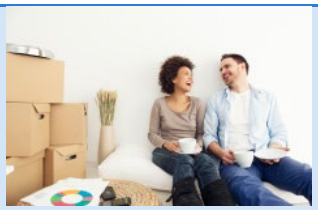
If Sonigo is aware in advance of additional services required in Israel, we will try to include associated costs for these services in your Door-to-Door rate. If not, you will be responsible for paying these charges directly to Sonigo in Israel in NIS. These additional services and their approximate costs are as follows (**Current VAT of 17% will be added to all charges below**):

- ***Delivery above 2nd floor*** (32 stairs from street level if there is no elevator or if items do not fit in elevator) – NIS **60/cubic meter per floor** (based only on the volume of items that need to be carried above 2nd floor – minimum NIS 250)
- ***Long carry from street to residence*** *(greater than 25 meters)* – **Liftvans - NIS 40/cubic meter per each additional 25 meters beyond first 25 meters; 20ft Container – NIS 1000 per additional 25 meters; 40ft Container – NIS 1600 per additional 25 meters, 40ft High Cube Container – NIS 1900 per additional 25 meters.**
- ***Special Handling for extra-large items*** *(e.g., Hoisting with crane or pulley through windows/balcony, taking off doors, disassembling, re-assembling, etc.)* – **Will be quoted as needed (Outside elevator is NIS450/hour – minimum 3 hours)**
- ***Upright piano handling*** – **NIS 800 flat up to 1st floor (NIS 300 for each additional floor).**
- ***Baby grand piano/Subzero Refrigerator handling*** – **NIS1950 flat to ground floor (NIS300 for each additional floor).**
- ***Grand piano handling*** – **NIS 2750 flat to ground floor (additional floors to be quoted as needed). Concert Grand Piano will be quoted as needed.**
- ***Additional Delivery Stops*** – **Will be quoted as needed.**
- ***Carpenter Service for furniture re-assembly – Will be quoted as needed***

Please note that our normal delivery services include re-assembly of used simple beds + putting legs on used dining room/kitchen tables.

- ***Shuttle*** – **20ft Container – NIS 1800; 40ft Container – NIS 2600**
- ***Additional debris removal*** – **NIS 600**
- ***Unpacking of cartons*** *(placing goods on first available flat service)* – **20ft Container – NIS 1275; 40ft Container – NIS 2000; 40ft Hi-Cube Container – NIS 2375. Unpacking on LCL shipments – Pricing on request.**
- ***Maid Service*** *(placing unpacked goods in appropriate places)* **Pricing provided upon request.**

After Delivery



After your goods have been delivered, you should begin unpacking and inspecting your goods right away. You will have 45 days to file a claim against your insurance policy for any discovered damaged and/or missing items.

To file a claim, you will need to follow the instructions detailed on your insurance policy and claim forms (found online at http://www.intertransins.com/new_site/your_claim.asp). If you should have any problems or questions with the claims process, please contact your Sonigo representative to assist.

Note: Do not discard damaged items until after the insurance company indicates that it is OK to do so.

SONIGO
Quality Worldwide Moving

Summary

Sonigo International is committed to offering its customers the utmost in quality and service throughout each step of their move. We are ultimately concerned with maintaining our reputation as the premier movers of household goods to Israel in North America. We will always strive to offer VIP service to each of our customers at a competitive price. If your plans involve making a shipment to Israel, please give Sonigo a call. We will ensure a pleasant and hassle-free moving experience for you and your family.

For a free estimate and consultation, please give us a call at **1-516-243-1788**. We will look forward to hearing from you.



Appendix

Import Duties and Rights in Israel

The first step in determining your "rights" is to know your "Status" in Israel. The main options are as follows:

- ***Oleh Hadash***
- ***Katin Hozer***
- ***Ezrach Oleh***
- ***Toshav Chozer (Outside of Israel more than 2 years)***
- ***Israeli Citizen (with no rights)***
- ***Tourist***
- ***Student***

Note: If an individual of one status (say, Oleh Hadash) marries a person of another status (say, Toshav Chozer), the family together can open only one file (Tik) with Meches (Israel Customs Authority). If one person has already used some or all of their rights, you must check with Meches to determine what rights are still be available to the family.

Oleh Hadash/Katin Hozer/Ezrach Oleh

An Oleh Hadash (or Katin Hozer or Ezrach Oleh) can import three shipments of any size within three years of making Aliyah. If a shipment is larger than a full container (i.e., if you have an overflow), it will be counted as two shipments unless both the container and the overflow portions arrive on the same vessel and are cleared through customs at the same time as one shipment. What you bring with you on your Aliyah flight does not count as one of these three "shipments". Also, cars do not count as a "shipment". Your shipments can come from any country, not only the country from which you are making Aliyah.

Benefits

- ***Furniture, books, clothing, linens, kitchen utensils, pictures, decorations, media, and general "Personal Effects" are tax free.***
- ***One of each type of household appliance or home electronic is tax free. (These are for household use only - not office equipment or manufacturing equipment). 3 TV's and 3 computers and 2 vacuums are allowed.***
- ***Carpeting up to 25% of your home in Israel is tax free.***
- ***Air Conditioners, Fans, and Heaters relative to the number of rooms in your new home in Israel are tax free.***

- ***Bicycles (relative to the number of people in the family) are tax free. Note that motorized bicycles or skateboards of any sort are totally forbidden. Bicycle helmets are also forbidden.***
- ***You can buy an Israeli Made refrigerator or air conditioner in Israel tax-free. There is a process for doing this, so you should not simply walk into a store with your Teudat Oleh and expect to get a discount. You need to get a pro-forma invoice from the store, take that to Meches, get it stamped, and then return to the store.***
- ***You can either buy a car in Israel or import a car and only pay about 76% in Taxes (as opposed to 116% – 131% for Israeli citizens). If you want to use your rights when buying a used car, you must buy from someone who previously bought with Oleh rights (called passport-to-passport). Additional duty incentives exist for the import/purchase of electric cars.***

Notable Exceptions to Tax Free Imports:

- ***Building supplies and non-household goods***
- ***A motorized mobility scooter will be taxed at current VAT rate (currently 17%)***
- ***Beer, liquor & wine is highly taxable, and limited to 120 bottles (750 ml per bottle) that can be imported per year.***
- ***Outdoor Sporting Equipment are oftentimes subject to customs duties.***

Importing a Car as an Oleh Hadash/Katin Hozer/Ezrach Oleh

In order to import a car, you need a clean title (i.e., no liens) on the vehicle and the title must be in your name. You may import a motorcycle up to 22 months old at time of import from date of manufacture using your Rights. Please send us a current PDF of your Carfax for Sonigo to review if there are any potential issues. You also need:

- ***A letter from Ministry of Transport approving personal import of the specific vehicle***
- ***Your driver's license from overseas***

Note: No car can be imported after it has been declared "salvaged" or a "total loss". All recall issues must be resolved prior to shipping

Toshav Hozer (Outside of Israel More Than Two Years)

If you are an Israeli Citizen who has been outside of Israel for more than two years and has spent less than 120 days per year in Israel in the last 2 years, you qualify as a Toshav Hozer.

This status allows you to bring in 2 "Toshav Hozer" shipments within 9 months of your return. Before your shipment can be cleared through Israeli Customs, you must go to the Meches website (only when you are in Israel) in order to confirm your rights with Meches:

https://forms.gov.il/globaldata/getsequence/getHtmlForm.aspx?formType=SOen901%40taxes.gov.il

Sonigo Intl. will send you Israeli Customs documents for your signature. You must complete these forms and scan and email them back to Sonigo along with your Israeli passport, Teudat Zahut, Foreign Passports (if any) and rental contract or housing agreement, and the emailed letter from Meches indicating that you have rights.

A Toshav Hozer has the same rights as an Oleh Hadash for household goods and appliances/electronics.

Toshavim Hozerim can import a car up to 46 months old from the date of manufacture. The car must be imported within 9 months of your arrival.

Note: No car can be imported after it has been declared "salvaged" or a "total loss". All recall issues must be resolved prior to shipping

Israeli Citizens with no rights/Tourists/Students/Anyone with no rights

If you do not have right to import duty-free, you will be taxed approximately 17% on almost all goods you import. Goods you have previously exported may be reon a tax-free basis as long as they were registered with customs at time of export (i.e., Not sent as a mailed package or taken with you on the plane). Israeli Citizens can import a car up to 22 months old from date of manufacture. All applicable duties/taxes will apply.

Tourists can import a car without paying taxes, however the car can only remain in Israel for up to 3 months. After 3 months, you must get an extension from Israeli Customs. After 12 months the car must leave. There are certain variations on this law if you have a Student Visa. With a Student Visa, you may be allowed to keep the car in Israel as long as you are enrolled in a recognized institute of higher education. In order to do so, you MUST provide customs with a bank guarantee in the amount of taxes you would normally pay.

Note: No car can be imported after it has been declared "salvaged" or a "total loss". All recall issues must be resolved prior to shipping

Glossary of Terms

All-Risk Insurance – Insurance Policy for your shipment providing coverage for virtually all scenarios which can lead to loss and/or damage to your household goods.

Bill of Lading – Document issued by a transportation provider indicating weights, volumes, shipping costs, dates, and origin and destination contact information.

Cubic Foot – A Measurement of volume -12" High x 12" wide x 12" long cube. 1 cubic meter = 35.3145 cubic feet.

Consignee – The person or party receiving a shipment at an overseas destination (importer).

Customs – A government authority regulating imports.

Customs Broker – An individual or company representing importers in dealings with customs authorities.

Demurrage – A storage charge imposed by the steamship line for use of equipment beyond pre-established free-time.

Freight Forwarder – A travel agent or general contractor for cargo transport.

Freight Tariff – A freight carrier's price list.

Insurance Certificate – A document indicating that insurance coverage was placed on goods shipped.

Liftvan – A wooden shipping crate constructed of plywood with a skidded base for easy handling. They range in size from 10 – 250 cubic feet and can be constructed to fit any size of goods shipped.

Marine Cargo Insurance – Insurance used in foreign trade to cover goods while in transit from one country to another.

Meches – Israel Customs Authority.

Physical Inspection – Customs inspection when authorities open a shipment to conduct a thorough examination of goods being imported.

Port of Disembarkation – The port where shipments arrive overseas.

Port of Embarkation – Origin port from where a shipment departs.

Shipper – A person or party shipping items to an overseas destination (exporter).

Steamship Container – A large metal box, either 20 or 40 feet long and approx. 8 feet wide and high used to ship all types of commodities to international destinations.

Stevedore – Also known as a longshoreman – an employee of the port (usually the ones who put containers on or take them off steamship vessels).

Transshipment – Hub and spoke method of transportation where a container is taken off the original steamship vessel at an intermediary port in order to place it on another vessel going from that port to the port of final destination.

(Un)stuffing/Stripping – The service of either loading or unloading liftvans/loose goods into or out of steamship containers at port facilities.

Valuation – A declared value of the goods being transported.

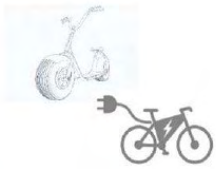
Value Added Tax (VAT) – A tax on all services performed in Israel including customs clearance and delivery – currently 17%.

DO NOT SEND

The following items cannot be shipped:



Weapons, Ammunition and Explosives



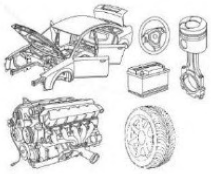
Electric Bicycle / Scooter / Skateboard



Drugs and Illegal Substances



Fireworks and Pyrotechnics



ALL car parts, Kayak, Boats, Riding Lawn Mowers
*Require import license from MOT



Seeds, Live Plants, Taxidermy



Used Helmets*
(Bicycle, Motorcycle, ATV)
* New Helmets require import license from MOT

The following can be shipped with restrictions:



Wine and Liquors

- You can import up to 120 bottles of wine, liquor or beer.
- Subject to payment of full duties and taxes, regardless of consignee's status.



Food

- Up to 15 KG (35 LBS.) of dry food (only), with declared value up to 50 $.
- Subject to payment of full duties and taxes, regardless of consignee's status.

Shmuel Mantinband

VP Sales & Marketing



www.sonigo.com

6 Bnei Darom Industrial Area

7080000 Ashdod, Israel

Mobile/Whatsapp: *+972 (52) 611 9670*
Phone: *+972 (8) 611 1220*
USA: *+1-914-294-3951*
UK: *+44-141-536-0350*
Email: *shmuel@sonigo.com*

SONiGO
Quality Worldwide Moving

Adam Perlman

Director of Business Development



www.sonigo.com

Mobile: *+972526119674*
Phone: *+9728-611-1388*
Email: *adam@sonigo.com*
USA: *+1-516-243-1788*
UK: *+44-141-536-0453*
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