



SONIGO
Quality Worldwide Moving

סוניגו אריזות, הובלות ומשלוחים בינלאומיים בע"מ
Sonigo International Shipping Packing & Moving LTD.
www.sonigo.com



A Guide for Shipping to Israel
Prepared by Mark Lawson
Sonigo International Shipping



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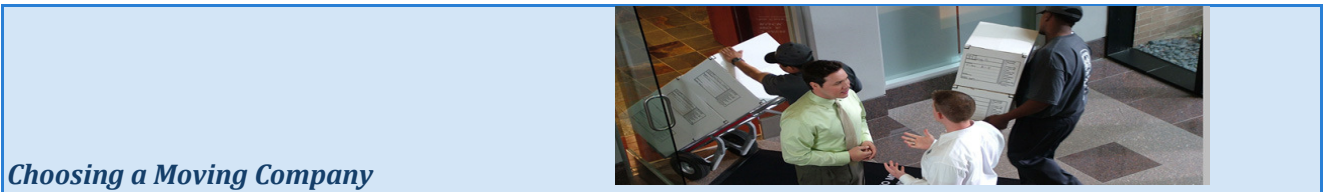
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Sonigo International Shipping Mission Statement

Sonigo International Shipping continually strives to offer its clients a cost-effective professional moving experience consistent with its ongoing commitment to excellence. This commitment begins with a client's first contact to our office and continues throughout the course of their move – our professional estimators, local dispatchers, moving crews, move coordinators, and customer service representatives work tirelessly together to ensure a smooth relocation and provide invaluable client support until everything has been safely delivered overseas.

All of our employees and subcontractors are handpicked and professionally trained to provide the highest quality household goods transportation services in the industry. Sonigo's management team is imbued with a strong moral and ethical background and inspires Sonigo employees to conduct their business in a manner that reflects these high standards. The entire Sonigo staff is committed to satisfying and exceeding our clients' expectations. We sincerely hope you will have the opportunity to experience what has made Sonigo a leader in our industry since 1987.



Choosing a Moving Company

Whether you are making Aliyah, returning to Israel, or simply going to Israel for an extended stay, you know that many important decisions and preparations must be made before you leave. Certainly, among the most important decisions is choosing a reliable company to move your household goods. In considering moving companies, a proper evaluation should include the following criteria:

- ✓ ***Reputation of the Company***
- ✓ ***Experience with International Moving (specifically to Israel)***
- ✓ ***Price***
- ✓ ***Quality of Services Provided***

Since 1987, Sonigo has moved well over 20,000 families to Israel. Our nationwide network of movers, serving virtually every metropolitan area in the country, are expert packers and craters with a long history of successful shipments to Israel as well as other international destinations. The scope of our Door-to-Door services encompasses every detail of your move, including packing, pickup from your home, inland and overseas



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transportation, customs clearance, and delivery to your home in Israel. We are also marine insurance experts offering a variety of policies to best suit your needs. All of our service providers including our movers, truckers, shipping lines, and customs/delivery agents are chosen and closely monitored to ensure you receive you the utmost in expertise and professionalism.

At Sonigo International Shipping, we offer top quality service, honest and helpful information, and close personal contact throughout your move. Sonigo International is a recommended mover of Aliyah Centers worldwide, and performs moves for many corporations, government and religious organizations, volunteer groups, families and individuals.

Sonigo's staff is dedicated to making your move as smooth as possible. We have designed this guide to answer many frequently asked questions as well as to give a general overview of the entire shipping process.

Sonigo International Shipping looks forward to helping make your move to Israel successful and trouble-free.



Getting an Estimate

The first step in choosing a company to handle your move to Israel is obtaining an estimate. This service is free of charge and involves a professional estimator coming to your home to see what you intend to move and calculating the approximate volume of your shipment. Because rates are largely based on a shipment's size or weight, an estimate allows a shipping company to give you their best pricing which, in turn, gives you an idea of how much money you can expect to spend. Furthermore, it lets the moving company know how they can best prepare for your particular move, which will enable them to handle the future job as efficiently and professionally as possible.



To set up an estimate with Sonigo, please email us at sales@sonigo.com and provide us with:

- ❖ *Your full name*
- ❖ *Your home address or address where your goods are stored*
- ❖ *Your best contact phone numbers and e-mail addresses*
- ❖ *Your preferred dates and times to meet with one of our estimators*

On the date set, our estimator will come to your home to take a look at your goods and prepare a report using a standardized table of measurements which will then be sent to Sonigo. All goods which are not currently at your home, but will be purchased or added later, should be mentioned so they can be included in this report.

Once the report is complete, a Sonigo representative will contact you to review the results, discuss your options and costs and answer any your questions. Afterwards, a written confirmation will be sent to you.

Remember: The visual survey and estimate are free and involve no obligation on your part to utilize our services.



Liftvans vs Containers

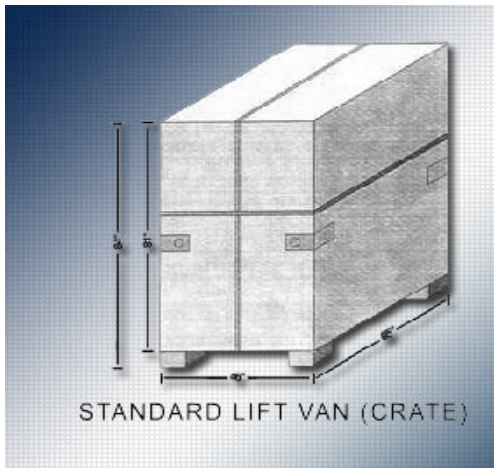
There are two ways to ship your goods to Israel:

- ***Liftvans – Better for smaller shipments (generally under 850 cubic feet)***
- ***Containers – Better for larger shipments***



Liftvans

A liftvan is a plywood crate built specifically for international shipments. A standard liftvan is approximately 200 cubic feet (87" high x 87"x long x 48" wide), though liftvans can be made to fit any sized shipment.



Rates for liftvan shipments are generally based on the following factors:

- *Where you live*
- *The weight and volume of your shipment*
- *Where you live in Israel*

Note: Unless otherwise noted, our minimum shipment size is 100 cubic feet.

Volume of your shipment, and therefore final charges, are based on outside measurements of the liftvans, including the pallet.

If you are shipping in liftvans, Sonigo can offer you one free month of storage both in the country of origin and in Israel. If further storage is needed, Sonigo can arrange this at very reasonable rates. Goods will remain in the liftvans while in storage and will not require additional handling.



Containers

If your shipment is large enough (generally over 850 cubic feet), it may be more cost effective to ship in a container. Containers are large metal boxes that are loaded onto steamships for international transit. They come in the following sizes:



Container Sizes

CONTAINER SIZE

20' Dry Standard



40' Dry Standard



40' Hi-Cube



INNER

Length: 5.97 meters 19'7"

Length: 12.07 meters 39'7"

Length: 12.07 meters 39'7"

DIMENSIONS

Height: 2.26 meters 7'5"

Height: 2.39 meters 7'10"

Height: 2.67 meters 8'10"

Width: 2.34 meters 7'8"

Width: 2.34 meters 7'8"

Width: 2.34 meters 7'8"

CUBIC CAPACITY

31.1 cbm; 1100 cft

62.3 cbm; 2200 cft

70.8 cbm; 2500 cft

DOOR OPENING

Height: 2.159 meters 7'1"

Height: 2.29 meters 7'6"

Height: 2.59 meters 8'6"

Width: 2.34 meters 7'8"

Width: 2.34 meters 7'8"

Width: 2.34 meters 7'8"

OUTER DIMENSIONS

Length: 6.096 meters 20'0"

Length: 12.19 meters 40'0"

Length: 12.19 meters 40'0"

Height: 2.438 meters 8'0"

Height: 2.59 meters 8'6"

Height: 2.896 meters 9'6"

Width: 2.438 meters 8'0"

Width: 2.438 meters 8'0"

Width: 2.438 meters 8'0"



**cbm = cubic meter; cft = cubic feet*

Rates for containers are quoted in flat amounts, or on the actual weight and volume of your shipment – It is important to clarify this when you receive your quote.

Advantages to choosing containers vs. liftvans are:

- ✓ *The price per cubic foot will be less*
- ✓ *You will have more control over ports used*
- ✓ *Transit time will be quicker*

Note: The main disadvantage of containers is storage. Since the steamship lines own the containers, we cannot hold on to them for more than approx. one week in before sailing or after arrival without incurring additional charges (called storage and demurrage). When shipping a full container, you must be able to ship and receive your container right away. If storage is required, you will need to let us know in advance so we can evaluate your best options.

Types of Services



The rates you receive from Sonigo will be for the services you request.

Door-to-Door rates will include all of the following:

- 1. Pre-packing and wrapping furniture at your home***
- 2. Pick up from your home***
- 3. Packing into liftvans (or an exclusive container)***
- 4. Consolidation prior to shipping***
- 5. Loading goods into a steamship container***
- 6. Delivery to port***
- 7. Payment of all ocean freight charges***
- 8. Customs clearance in Israel (excluding port handling charges/taxes & duties)***
- 9. Delivery to residence within 50 miles of port of entry – up to 2nd floor (normal access)***

Door-to-Port rates include items 1-7

Warehouse-to-Door rates (household goods are brought to our agent's warehouse) include items 3-9

Warehouse-to-Port rates include items 3-7.

Note: When obtaining rates from a freight forwarding company, it is extremely important to find out what is not included, to avoid being surprised by hidden costs.



At Sonigo, our rates are straightforward and include everything as already outlined above. There are, however, some costs which are not included, as they rarely occur. They are as follows:

- ✓ *Insurance, billed as a percentage of your shipment value, as declared by you.*
- ✓ *Duties (meches)*
- ✓ *Extra services - Delivery beyond 50 miles of port of entry (if we don't know the delivery address at the time of quoting), long carries (more than 75 feet from truck to entry door of residence), stairs above 2 floors without an elevator, special documents if needed, hoisting, outside elevator, shuttles, parking permit, piano handling, furniture reassembly, carpenter services, storage and demurrage).*

Generally, Sonigo will outline these additional charges (if they apply) in your quote so you will know exactly what to expect before hiring our services.

Before the Move



The following is a guideline of things to do before your move:

- ✓ *Set your pick-up date with Sonigo – Generally figure 1 day for liftvan shipments; 1-2 days for 20ft Containers; 2-3 days for 40ft containers.*

Note: We recommend setting this date at least three to four weeks before your move – ESPECIALLY IN SUMMER AND IF YOU INTEND TO MOVE AT THE END OF THE MONTH.

- ✓ *Get boxes from our local agent if you intend to pack non-breakables.*
- ✓ *Make purchases and coordinate delivery of these items with vendors, Sonigo and our local agent.*
- ✓ *Prepare your insurance list.*
- ✓ *Make sure you are familiar with your Israeli customs duties and rights, and any restrictions for importing your household goods into Israel. If you are not completely certain, Sonigo will be happy to answer your questions or at least point you in the right direction*
- ✓ *Create your Israeli Customs list (if you are packing your own – or some of your own – belongings).*
- ✓ *Organize your home so it will be easy to tell the movers what they need to pack and take.*
- ✓ *Make note of any items you do not want the movers to pack and load. You can use stickers, sticky notes or something similar, or move these items to a “no go” area or room.*



Packing

Generally Sonigo will provide you with full packing services, but in some cases, you might be packing your own non-breakable items. These items would include:

- ✓ **Books/Files/Papers**
- ✓ **CDs/Records**
- ✓ **Clothing**
- ✓ **Towels/Linens**
- ✓ **Toys/Games**
- ✓ **Pots/Pans/Plastic ware**
- ✓ **Other non-fragile items**

Cartons for this packing can be picked up from, or delivered by, our local agents.

Note: Sonigo will always wrap furniture and pack all breakable items – Dishes, glassware, mirrors, pictures, ceramics, electronics and other fragile items. This must be done to ensure that these items can be insured for breakage.

Packing Musts:

- ✓ **Identify contents of all cartons you pack on the carton itself.**
- ✓ **Keep an ongoing, numbered list of contents of boxes you have packed.**
- ✓ **Do not pack fragile or breakable items.**
- ✓ **Cushion the top and bottom of each carton with crushed paper, soft items, etc.**
- ✓ **Don't make cartons too heavy – Rule of Thumb: If you can carry the box fairly easily, it is probably OK.**
- ✓ **Use ample tape in closing boxes.**
- ✓ **Remove fuel from power tools.**
- ✓ **If you insist on shipping liquids, double wrap in plastic. Please note, if liquids leak and cause damage, insurance will not cover this damage.**



Do Not Ship

- | | | |
|---|--|-----------------------------|
| ❖ Liquid Bleach or Ammonia | ❖ Jewelry | ❖ Anything flammable |
| ❖ Important Papers/Documents | ❖ Taxidermy (including horns) | ❖ Anything Combustible |
| ❖ Live Plants, Soil or Seeds or other organic items | ❖ Electric bikes, Electric Skateboards, hoverboard | ❖ Anything Explosive |
| ❖ Slot Machines/Casino-style Games | | ❖ Aerosols |
| | | ❖ Firearms or other Weapons |

*Note: If you are unsure whether it is legal and/or advisable to include something in your shipment, please contact your Sonigo representative **who can advise appropriately.***

Packing Tips:

- ✓ **Large framed artwork/prints and furniture will be wrapped by the movers, but it might be a good idea to disassemble certain furniture pieces in order to save space and reduce the likelihood of damage. When disassembling, remember to put nuts and bolts, screws, etc. in a place where you can easily find them later. It is also a good idea to take a picture of the assembled piece as a reminder of how it should look when you reassemble it. Framed artwork/prints should be taken off of the wall for the movers.**
- ✓ **Pack sleeping bags, sheets, towels, pillows, etc. in plastic bags, so these bundles can be stuffed in empty spaces created by oddly-shaped items.**
- ✓ **Pack all dresser drawers, cabinets, etc. with light, soft, bulky items such as stuffed animals, towels, linens, bedding, clothing, etc. - do not compromise the condition of furniture pieces or items placed inside them simply to save space.**
- ✓ **Pack cartons tightly so items will not shift during transit.**



Box Sizes and Uses:



Small: 1.5cft, 12"x12"x17" high – Good for packing books, tools, CDs, DVDs canned goods, and other small, heavy items.



Medium: 3.1cft, 18"x18"x18" high – Good for packing pots, pans, mixing bowls, roasters, canisters toasters, coffee makers, kitchen utensils, shoes, boots, purses, large photo albums, linens, and small lamp shades.



Large: 4.5cft, 18"x18"x24" high – Good for packing pillows, bedding, blankets, all types of folded and hanging clothes, pictures, odd-shaped toys, large pots, and other miscellaneous large bulky items.



Wardrobe: 8cft 20"x18"x48.8" high – For hanging clothing only. Not normally used in international moves. Sometimes, lay-down wardrobes can be substituted.



Dishpack: 5.6cft, 18"x18"x30" high – Used for packing china, fragile glass, lamps, dishes, stemware, pictures, art objects, and other breakable items.

Note: Breakable items for dishpacks will normally be packed only by our professional movers, except in cases where shippers bring their household goods directly to our agent's warehouse. If you do pack your own breakables, we recommend you double box, wrap, or cushion these items with paper, bubble wrap, clothes, towels, etc. For insurance purposes, it is a good idea to open these boxes for our agent's inspection when you bring them to their warehouse. Otherwise, they will be inventoried as "packed by owner" cartons and will not be insured for breakage.



New Purchases

Many of our customers take advantage of the various tax benefits offered by the Israeli government to new Olim and returning Israelis by purchasing and shipping new furniture, electronics and appliances. Because these purchases are being made for overseas use, check with us regarding local laws about local sales taxes and exemptions.

If you are purchasing appliances or other electronics, keep in mind; Israel is a 220 volt 50 HZ country. You will want to make sure items you buy will work when plugged in at your new home. Sonigo International is happy to provide you with contact information for stores specializing in Israeli compliant electronics.

For customers without duty-free rights or for those who are shipping items which are not duty-free, the Israeli government may offer a discounted duty rate if items are manufactured in the USA and the supplier can provide an invoice declaration. You need to provide us with receipts for the dutiable items – these receipts should indicate which items were made in the USA. If you are moving from the European Union, you can save on taxes with a EUR1 Certificate or (Invoice Declaration – ask your Sonigo Representative for details (procedures vary by country)).

New purchases should be delivered directly to our local warehouse. Our agents will receive, inventory, and store these purchases for two to four weeks prior to your move at no additional cost. You may also come to the warehouse to see your purchases.

Note: Opening boxes at the warehouse is strongly discouraged and will likely void your insurance and/or warranty you may have purchased for these items.

Depending on where you live, it might make sense to have new purchases delivered to one of our port warehouses, rather than locally, to save on shipping costs. Before purchasing new items, check with a Sonigo representative to review your options.

Note: We must be notified in advance of any new purchases which will be shipped to our warehouse. All deliveries should be clearly marked with your name. It is your responsibility to make sure all new purchases are received before your shipment leaves our warehouse.



Insurance

To protect yourself against potential loss and damage to your goods in route to Israel, it is highly recommended you be covered by some form of insurance. Sonigo International can provide you with marine insurance through reputable companies insuring shipments from door to door.

Around pick up, you will be responsible for filling out a valued inventory list for insurance which will be provided by Sonigo. On this form, you will list items you are shipping and assign appropriate replacement values to these items.

Note: It is important you insure your ENTIRE shipment and declared (insured) values account for REPLACEMENT values in Israel. Undervaluing your shipment will lead to problems with reimbursements in claims situations.

Once you have calculated your shipment's total value, multiply this amount by the insurance rate you received from Sonigo to get the final insurance premium to be paid. When the form is complete, you will send it to Sonigo by fax or e-mail, so your insurance policy can be processed. Once issued, the policy will be e-mailed to you along with all relevant terms and claims information.

All policies offered by Sonigo will cover your shipment for loss and damage incurred from the time we take possession of your goods until delivery to your home in Israel. Insurance coverage for those shippers receiving port-only service terminates when goods are picked up from our port facility in Israel. In this instance, **all damage and loss must be recorded prior to taking the shipment from our port facility.**

For more information regarding insurance coverage, please consult with a Sonigo representative.



Customer's Inventory

The last step in preparation for your move is to create an inventory list, for Israeli customs, of all items you have packed yourself. This list need not adhere to a standard format, but should detail clearly the complete contents of boxes you have packed. One word description is sufficient (i.e. "Clothing" or "Kitchenware").

You do not need to itemize **EVERY INDIVIDUAL ITEM** you are shipping, but you should be careful to individually list:

- ✓ *Electronics and Appliances (should indicate make, model, and serial number)*
- ✓ *Musical Instruments*
- ✓ *Sporting and Exercise Equipment*
- ✓ *Carpets (should indicate sizes)*
- ✓ *Anything for use outside of the house (e.g., barbecue grills, storage sheds, etc.)*

Most other items can be listed by categories such as clothing, books, toys, kitchen utensils, pictures, decorations, CDs, DVDs, linens, housewares, etc.

Note: Your movers will be creating a professional packing list on move day but they may not include the contents of any sealed boxes. Therefore, if movers do not pack your entire shipment, use of their inventory may be insufficient in clearing your shipment through customs, and will often result in additional fees and delays in Israel.

When your inventory is complete, send a copy **to Sonigo**.



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Move Day



Service from Door

On the day of your move, our crew will arrive at your residence with a container or moving trailer and all packing materials required to complete your job.



The movers will wrap all furniture using international grade padding.



All glasses, dishware, china, stemware, ceramics, porcelain, pictures, mirrors etc. will be wrapped in paper and packed into special protective cartons.



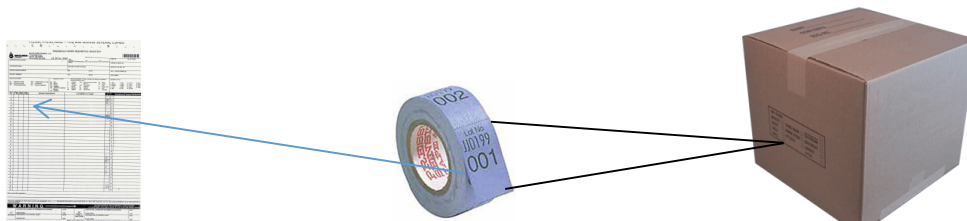
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Our agents use skilled professional packers who will take great care in disassembling, packing, wrapping, and loading your goods to protect against the many rigors of international transport.

As they pack, the movers will create an inventory list of every item that is taken from your home. Numbered stickers will be attached to each item or carton and all respective numbers will be recorded on an inventory sheet. After packing, you will be given a copy of this inventory which you can use in Israel to check items off as they are delivered to ensure that everything arrives intact to your new home.



Many agents bring the actual liftvans to your residence and will load them there. This allows you a great opportunity to see first-hand the strategic packing required to load a liftvan as tightly as possible. If they are not brought to your residence, you are welcome to make arrangements with the crew chief to be present at the warehouse when the liftvans are loaded.

Containers will be loaded at residence, unless logistical considerations don't allow loading at residence.

After they are fully loaded, your liftvans or container will be shut and sealed, and will not be opened again until they reach your residence in Israel (unless, of course, there is a formal Israeli Customs Exam – more on that later).

After crating is complete, the liftvans will be banded, stenciled and then weighed and measured. Multiplying the outside width, length, and height of the liftvans will give us the final volume. As soon as these dimensions are known, you will be notified of the cubic footage and final charges for your shipment.



Service from Warehouse



Protocol for warehouse-only shipments is very similar to that of the door to door shipments discussed above. To arrange a warehouse drop-off, you will need to contact our local agent in advance to set a date to bring your goods to their facility.

When you arrive, your goods will be unloaded from your vehicle. Our movers will make sure all goods are packed and wrapped appropriately for international transport, and will attach a numbered sticker to each piece. The shipment will then be inventoried and you will receive a copy of this inventory list.

If you wish to be present when the liftvans are loaded, please make these arrangements in advance with our local agent.



After the Move

Once your liftvans have been measured or your full container has been sealed and weighed, and your insurance forms have been received, Sonigo will process your invoice, which will detail all charges for your shipment. Your invoice will be e-mailed to you. Invoices can also be faxed and/or mailed upon request.

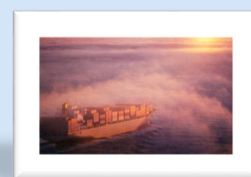
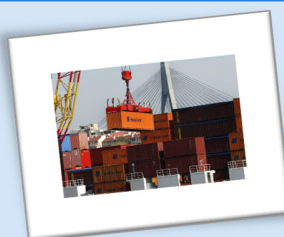
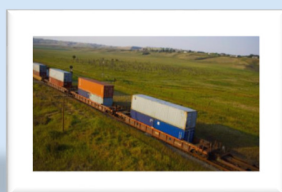
Sonigo requests a partial payment before departure of your shipment – usually 80% of the total invoice. If you will be departing for Israel before your shipment is fully crated, or before your insurance forms are complete, a Sonigo representative can assist you in estimating your final charges.

Payment (Either in the currency quoted, or in NIS converted at the Ship Line Exchange Rate) can be made by:



- *Bank/Wire Transfer*
- *Israeli only check*
- *Visa or MasterCard (with a 2.5% service charge – card must be swiped in our Ashdod office)*

Note: All charges must be paid in full before delivery can be made to your home in Israel



Shipment in Transit

Your liftvans will be waterproofed, stenciled, secured with metal banding and transported to one of our port consolidation warehouses. Any purchases which were initially shipped to our warehouse, will be matched up at this time with the rest of your household goods. Your liftvans will then be loaded when Sonigo has enough freight to fill a consolidated container.

Once containers are loaded, they are sealed and trucked and/or railed immediately to the final port of departure. Upon the vessel's arrival to port, your container will be the vessel for its voyage to Israel.

Note: Door-to-Door transit time varies and is estimated only. Please consult with your Sonigo representative to meet your scheduling needs. When possible, we will attempt to make the appropriate arrangements to meet your requests.

Sonigo will handle all paperwork, and documentation to insure smooth handling of your shipment, as well as track its progress while in transit. For status updates, simply call or e-mail your Sonigo representative.

Once in Israel, contact your Sonigo representative so we can walk you through the simple procedures to ensure swift release of your goods and delivery to your home.



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Israel – Before Your Shipment Arrives

Sonigo's import department will make every effort to ensure a quick and hassle-free clearance and delivery of your shipment.

Note: You do not need to wait for a representative from Sonigo to contact you. Please feel free to call them upon your arrival to Israel and receive more immediate status reports. Best contacts are:

By phone: (08) 611-1222 ext. 230; or your representative's Israeli Cell Phone

By e-mail: import12@sonigo.com; or your representative's email

If you contracted for port-only service, Sonigo will notify you of your shipment's arrival so you can arrange your own customs clearance and delivery.

If you have contracted for Door-to-Door service, you will need to either email us the customs paperwork we send you and the documents you have proving your status in Israel.

You will also be asked to provide Sonigo Intl. with the following information:

- ***Location of the nearest parking facility to the truck/container.***
- ***Distance from that space to the entrance of your home, including the number of up/down steps along the way.***
- ***Measurements of the widths of all doors, elevators, hallways and any other entrances.***

At this point, you need only await our dispatch department's call to schedule the arrival of your shipment.



Israel – Arrival of Your Shipment

When your shipment arrives in Israel a Sonigo representative will be on hand to oversee offloading of the container, and unstuffing of your crates (for less than container shipments). This representative will then make sure your shipment is securely moved and stored at a customs bonded facility and cleared through customs promptly.

Port Fees and Handling Charges/Taxes

During customs clearance proceedings, Sonigo will pay certain port charges and fees on your behalf.

Note: Our quote will clearly list all normal port fees, terminal handling charges (THC), delivery order charges, bonded warehouse fees, Mandatory Port Tax, and other known charges which may be excluded on competing quotes.

Possible Additional Charges (All charges below are also subject to current Israeli VAT, currently 17%):

Customs inspection overseen by Sonigo: Customs inspections are conducted at random and though not particularly common for household good shipments from the US, they do occur periodically and charges for these inspections are paid by you, as owner of the goods. Standard additional charges for this are approximately **NIS 1500 to NIS 5000, depending on shipment size and inspection type. Please note that these are estimated charges only - intensive inspection may involve additional costs.**

Storage at port (plus VAT):

Note: The following charges are current as of the printing of this guide, but are occasionally amended, so actual charges at the time of your move may differ from the amount below.

For Liftvans:

**First 30 days free. After 30 days – Approx. NIS45 + VAT per cubic meter per month-
minimum NIS350+ VAT**

For Containers:

Days	20ft Container	40ft Container
1-2	Free	Free
3-5	NIS 130.22/day	NIS 197.12/day
6-12	NIS 162.78/day	NIS 246.42/day
13-19	NIS 195.32/day	NIS 295.69/day
20 +	NIS 227.9/day	NIS345.00/day



Note: Containers arriving to Haifa Port and transported by train to Ashdod receive only 2 free days of storage. The Storage Fee calculation for these containers begins on day 3 after arrival in Ashdod.

Demurrage (rent paid to steamship line for holding onto container) – no VAT:

Days	20ft Container	40ft Container
1-7	Free	Free
8-12	US \$26.40/day	US \$49.20/day
13-28	US \$36.00/day	US \$82.80/day
29 +	US \$40.80/day	US \$114.00/day

Storage outside of port in Container (demurrage will still apply):

Container Size	Trucking	Weekly Storage (or part thereof)
20ft Container	\$140.00 + VAT	\$120.00+VAT (+Demurrage per above)
40ft Container	\$160.00 + VAT	\$145.00+VAT (+Demurrage per above)
40ft Hi-Cube Cntr.	\$160.00 + VAT	\$155.00+VAT (+Demurrage per above)

Storage outside of port and outside of container at Sonigo's warehouse (demurrage will not be applicable after goods have been taken out of container and container has been returned to the port):

Container Size	Trucking+Warehouse Handling	Monthly Storage (or part thereof)
20ft Container	\$500.00 + VAT	NIS 45/cubic meter + VAT
40ft Container	\$850.00 + VAT	NIS 45/cubic meter + VAT
40ft Hi-Cube Contr.	\$950.00 + VAT	NIS 45/cubic meter + VAT

Import duties: As billed by Israeli Customs Authority

Note: Although both new Olim and returning Israelis (with Toshav Chozer rights) can bring most household items to Israel duty-free, some goods may still be subject to duty. If you do not have duty-free rights, please refer to Sonigo who can advise approximate duty percentages that must be paid. Also, you can check with your local Shaliach, Israeli Consulate, or Embassy of Israel to find out what items in your shipment may be subject to duty and what those duties may be.

Note: For customers who are considering shipping a car - Duties and taxes on cars are extremely high and restrictions are stringent. Before deciding to ship a car, it is important to check with the Israel Ministry of Transportation (www.mot.gov.il) as well as your Sonigo Representative.



Delivery Day

Note: Standard Delivery is planned on one day notice. If you need a specific delivery day, speak with your Sonigo representative as soon as you know you will need a specific delivery date. Extra charges may apply.

Once your shipment has been cleared through customs and everything has been paid in full, Sonigo Intl. will arrange for delivery to your home in Israel. On delivery, the movers will arrive at your residence prepared to provide the following services:

- **Unloading goods from container or liftvans**
- **Placing all items in appropriate rooms as requested**
- **Unwrapping furniture and other large items**
- **Removal of furniture debris (wrapping paper)**

The movers **WILL NOT** provide the following services:

- **Unpacking cartons**
- **Installing appliances**
- **Assembling furniture (movers will assemble dining room or kitchen tables and simple beds)**

Note: When movers are delivering goods into your home, please make sure you have a copy of your packing list. You should assign a family member or friend to check items off the inventory list as they are being delivered into your home to ensure you receive your entire shipment. Any missing items must be noted on the inventory before movers depart. Failure to do so will make it very difficult to file an insurance claim for missing items.

Additional Services:

If Sonigo is aware in advance of additional services you will require, we will try to include the associated costs for these services in your Door-to-Door rate. If not, you will be responsible for paying these charges in Israel. These additional services and their approximate costs are as follows (**VAT of 17% will be added to all of the charges below**):

Delivery above 2nd floor (32 steps from street level if there is no elevator or if items don't fit in elevator) – **NIS 60/cubic meter per floor** (based only on the volume of items that need to be carried above 2nd floor – **minimum NIS 250**)

Long carry from back of truck to residence (greater than 25 meters) – **Liftvans - NIS 60/cubic meter per each additional 25 meters beyond first 25 meters; 20ft Container – NIS 1200 per additional 25 meters; 40ft Container – NIS 30/cubic meter with maximum NIS 2000 per additional 25 meters.**



Special Handling for extra-large items (e.g., Hoisting with crane or pulley through windows/balcony, taking off doors, disassembling, re-assembling, etc.) – *(Outside elevator is NIS450/hour – minimum 3 hours)*

Upright piano handling or items over 100 Kilo – *NIS 800 flat up to first floor (NIS 300 for each additional floor).*

Baby grand piano/Subzero Refrigerator handling – *NIS1600 flat to ground level (NIS300 for each additional floor).*

Grand piano handling – *NIS2320 flat up to ground level (to be quoted for each additional floor). Concert Grand Piano will be quoted as needed.*

Additional Delivery Stops – *Will be quoted as needed.*

Carpenter Service for furniture re-assembly – *to be quoted based on your needs.*

Please note our normal delivery services include assembly of simple beds + putting legs on dining room/kitchen tables.

Shuttle – *20ft Container – NIS 1800; 40ft Container – NIS 2600*

Additional debris removal – *NIS 600*

Unpacking of cartons (placing goods on first available flat service) – *20ft Container – NIS 1715; 40ft Container – NIS2415; 40ft Hi-Cube Container – NIS 2835. Unpacking LCL shipments – Pricing on request.*

Maid Service (placing unpacked goods in appropriate places) – *20ft Container – NIS 2525 (2 women for 8 hours); 40ft Container – NIS 3475 (3 women for 8 hours); 40ft Hi-Cube Container – NIS 4375 (4 women for 8 hours). Maid service on LCL shipments – Pricing on request. Additional maid service beyond 8 hour is available for extra fee – Pricing on request.*



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After Delivery



After your goods have been delivered, you should begin unpacking and inspecting your goods right away. You will have 30 days to file a claim against your insurance policy for any damaged and/or missing items.

To file a claim, you will need to follow the instructions listed on your insurance policy and claim forms. If you should have any problems or questions during this process, please contact your Sonigo representative, and they will be happy to do whatever they can to make the filing of your claim as smooth as possible.

Note: Do not discard damaged items until after the insurance company indicates it is OK to do so.

Summary

Sonigo International Shipping is committed to offering its customers the utmost in quality and service throughout each step of their move. We are ultimately concerned with maintaining our reputation as the premier movers of household goods to Israel in North America. We will always strive to offer a VIP service to each of our customers at a competitive price. If your plans involve making a shipment to Israel, please give Sonigo a call. We will ensure a pleasant and hassle-free moving experience for you and your family.

For a free estimate and consultation, please call us at:

US Toll Free: 1-866-978-5224

UK Free Phone: 0-800-097-5563

Email: sales@sonigo.com



Appendix

Import Duties and Rights in Israel

The first step in determining your "rights" is to know your "Status" in Israel. The main options are as follows:

- **Oleh Hadash**
- **A-1 Visa**
- **Katin Hozer**
- **Ezrach Oleh**
- **Toshav Chozer (Outside of Israel more than 2 years)**
- **Israeli Citizen (with no rights)**
- **Tourist**
- **Student**

Note: If an individual of one status (say, Oleh Hadash) marries a person of another status (say, Toshav Chozer), the family together can open only one "Tik" (file) with Meches (Israel Customs Authority). It is best to open the "Tik" in the name of the person with the larger rights package. If one person has already used some or all of their rights, you must check with Meches to determine what rights are still be available to the family.

Oleh Hadash

An Oleh Hadash can import three tax exempt "Oleh" shipments of any size within three years of making Aliyah. If a shipment is larger than a full container (i.e. if you have an overflow), it will be counted as two shipments unless both container and overflow arrive on the same vessel and are cleared through customs at the same time. What you bring with you on your Aliyah flight does not count as one of these three "shipments". Also, cars do not count as a "shipment". Your shipments can come from any country, not only the country from which you are making Aliyah.

Benefits

- **Furniture, books, clothing, linens, kitchen utensils, pictures, decorations, media, and general "Personal Effects" are tax free.**
- **One of each type of appliance or electronic equipment is tax free. (These are for household use only - not office equipment or manufacturing equipment). 3 TV's and 3 computers are allowed.**
- **Carpeting up to 25% of the area of the Oleh's home in Israel is tax free.**
- **Air Conditioners, Fans, and Heaters, relative to the number of rooms in your home in Israel are tax free.,**



- *Indoor Sporting Equipment (treadmills, exercise equipment, etc.) are tax free*
- *Bicycles (relative to the number of people in the family) are tax free Note that motorized bicycles of any sort are forbidden.*
- *Olim can buy an Israeli Made refrigerator or air conditioner in Israel tax-free. There is a process for doing this, so you should not simply walk into a store with your Teudat Oleh and expect to get a discount. You need to go to a participating store, get a pro-forma invoice, take that to Meches, get it stamped, and then return to the store.*
- *Olim can either buy a car in Israel or import a car and only pay 76% in Taxes (as opposed to 116% - 131% for Israeli citizens). If you want to use your rights when buying a used car, you must buy from someone who previously bought with Oleh rights (called passport-to-passport).*

Notable Exceptions to Tax Free Imports:

- *Gas Barbecue Grills - Require a special permit from Ministry of Standards which cost approx. ILS 700*
- *Building supplies and non-household goods*
- *A motorized wheelchair needs approval before being imported and may be taxed*
- *Alcohol is highly taxable and is limited to 6 bottles. Wine over 24 liters or 24 bottles must have proper approvals before importing. There is a limit of 120 bottles (750 ml per bottle) that can be imported within a period of one year.*

Importing a Car as an Oleh Hadash

In order to import a car (or motorcycle under 24 months old) you need a clean title (i.e. no liens) on the vehicle and the title must be in the Oleh's name. You also need:

- *A Car Fax Report (if from North America) or a Certificate of Conformity (if from Europe)*
- *A letter from the vehicle's authorized Israeli Garage/Mechanic stating that they are willing to supply parts and service for the vehicle (you are not required to order parts through them)*
- *Original Invoice and Proof of Payment*
- *A picture of the metal plate showing VIN number, assembly plant and date of assembly*
- *Your driver's license from overseas*

Katin Hozer, Ezrach Oleh

Same rights as an Oleh Hadash.



Toshav Hozer (Outside of Israel More Than Two Years)

If you are an Israeli Citizen who has been outside of Israel more than two years, and has spent less than 120 days per year in Israel, you can qualify as a Toshav Hozer.

This status allows you to bring in 2 tax exempt "Toshav Hozer" shipments within 9 months of your return. Before your shipment can be cleared, you must go to the meches website (we will supply the link) after you arrive in Israel.

A person entering as a Toshav Hozer has the same rights as an Oleh Hadash for household goods and appliances/electronics.

Toshavim Hozerim can import a car less than 48 months old from the date of manufacture. This must be imported within 9 months from the date your rights begin.

Israeli Citizens (Outside of Israel less than 2 years)

Israeli citizens who have not been out of the country for less than 2 years and/or do not have Toshav Hozer rights will not receive any discounts on Customs duties, unless they are importing something they had previously exported from Israel. In this case, you will need a copy of the Customs stamped export packing list from the original shipment. On many items such as books, musical instruments, computers, etc., customs are only VAT ("Ma'am" - currently 17%) and as such, these items may be worth importing.

Israeli Citizens can import a car less than 24 months old from date of manufacture to the date of Israeli Registration.

Tourists

Tourists do not get tax discounts when importing, however many items are still worth importing and paying taxes versus buying in Israel. High end furniture, appliances, clothing, kitchenware and other household goods are often less expensive to ship and import.

Tourists can import a car without paying taxes, however the car can only remain in Israel for up to 3 months. After 3 months, you must get an extension from Meches. After 12 months the car must leave Israel. There are certain variations on this law if you have a student visa. With a Student Visa, you may be allowed to keep the car in Israel as long as you are enrolled in a recognized institute of higher education. In order to do so, you MUST provide customs with a bank guarantee in the amount of taxes you would normally pay



Glossary of Terms

All-Risk Insurance – Insurance Policy for your shipment providing coverage for virtually all scenarios which can lead to loss and/or damage to your household goods.

Bill of Lading – Document issued by a transportation provider indicating weights, volumes, shipping costs, dates, and origin and destination contact information.

Cubic Foot – A Measurement of volume -12" High x 12" wide 12" is one cubic foot. 1 cubic meter = 35.3145 cubic feet.

Consignee – The person or party receiving a shipment at an overseas destination (importer)

Customs – A government authority regulating imports.

Customs Broker – A licensed individual or company representing importers in dealings with customs authorities.

Demurrage – A storage charge imposed by the steamship line for detention of their equipment.

Freight Forwarder – A general contractor for cargo transport.

Freight Tariff – A freight carrier's price list.

Insurance Certificate – A document indicating that insurance coverage was placed on goods shipped.

Liftvan – A wooden shipping crate constructed of plywood with a skidded base for easy handling. They range in size from 10 – 200 cubic feet and can be constructed to fit any size of goods shipped.

Marine Cargo Insurance – Insurance used in foreign trade to cover goods while they are in transit from one country to another.

Meches – Israel Customs Authority

Physical Inspection – Customs inspection when authorities open an individual shipment to conduct a thorough examination of goods being imported

Port of Disembarkation – The port where shipment arrives overseas

Port of Embarkation – Origin port from where the shipment leaves

Shipper – A person or party shipping items to an overseas destination (exporter)

Steamship Container – A large metal box, either 20 or 40 feet long and approx. 8 feet wide and high used to ship all types of commodities to international destinations.

Stevedore – Also known as a longshoreman – an employee of the port (usually the ones who put containers on or take them off steamship vessels)

Transshipment – Hub and spoke method of transportation where a container is taken off of original vessel at an intermediary port in order to place it on another vessel.



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(Un)stuffing/Stripping – The service of either loading or unloading liftvans into or out of steamship containers at port facilities.

Valuation – A declared value of the goods being transported.

Value Added Tax (VAT) – A tax on all services performed in Israel including customs clearance and delivery – currently 17%.

